Amtrak Pacific Surfliner Implements Temporary Adjustments for the Christmas Holiday Travel Period

Reservations required on Pacific Surfliner trains traveling between San Diego and San Luis Obispo on December 23-27, 2021

ORANGE, Calif., Dec. 15, 2021 -- To safely manage an expected increase in travelers around the Christmas holiday, reservations will be required on <a href="Mattrack@PacificSurfliner@PacificSurf

Amtrak monthly and 10-ride passes may still be used. However, multi-ride ticket holders will be required to confirm each trip (train and date) in advance through the Amtrak RideReserve program on Amtrak.com, the Amtrak app, or an Amtrak agent prior to traveling during the reservation period.



Additional train cars are being added when possible to increase the number of available seats on select trains. However, customers are strongly encouraged to plan ahead and book early to guarantee available tickets.

Per federal law and Amtrak policy, face coverings must still be worn while onboard trains and in stations. Details are available at <u>pacificsurfliner.com/advisory</u>.

Tips to ensure a safe and smooth trip:

- **Plan Ahead and Book Early**: Visit <u>pacificsurfliner.com/holiday</u> to check availability and book tickets. Tickets can also be purchased at <u>Amtrak.com</u>, from Amtrak ticket kiosks or ticket windows, on the <u>Amtrak app</u>, or by calling 800-USA-RAIL.
- **Travel Off-Peak**: When searching for travel during the all-reserved period, customers will see a volume percentage next to each trip option with insight into specific trains that are less crowded. The percentage displayed is available in real-time when customers search for their train. These percentage numbers adjust dynamically in real time as more passengers make reservations.
- Cancel If Needed: Amtrak has waived all change fees for reservations made by January 4, 2022. If you decide that you don't want to take a trip, and prefer to cancel rather than postpone, please call 1-800-USA-RAIL and speak with an Amtrak agent.
- Check Train Schedules: Check holiday schedules and train status before arriving at the station on Twitter (@PacSurfliners), Amtrak.com, the Track A Train Map (on Amtrak.com), or the Amtrak app.
- **Use an E-Ticket:** When you book a ticket online or through the Amtrak app, you receive your ticket electronically. Save the ticket on your mobile device and present it to the conductor upon request. There's no need to handle or keep track of a paper ticket. Please bring a valid photo ID.
- If You See Something, Say Something: Report any suspicious activity or unattended items to an Amtrak employee or member of the Amtrak Police Department at (800) 331-0008, by calling 911, or sending a text to APD11 from a smartphone, or to 27311 from a standard cell phone.

For more information, visit pacificsurfliner.com/holiday.

About the Amtrak® Pacific Surfliner®

The Pacific Surfliner travels along a 351-mile coastal rail route through San Diego, Orange, Los Angeles, Ventura, Santa Barbara and San Luis Obispo counties, serving 27 stations. It is the busiest state-supported intercity passenger rail route in the United States. To learn more and plan a trip, visit pacificsurfliner.com.

About the LOSSAN Rail Corridor Agency

The Los Angeles – San Diego – San Luis Obispo (LOSSAN) Rail Corridor Agency is a joint powers authority composed of rail owners, operators and planning agencies along the entire LOSSAN rail corridor. In addition to working to improve passenger rail ridership, revenue, on- time performance, operational flexibility, and safety, the LOSSAN Agency assumed management responsibility for the Pacific Surfliner service in July 2015, following the execution of an interagency transfer agreement with the state of California. For more information, visit lossan.org.

For More Information:

Roger Lopez, LOSSAN Agency, rlopez@octa.net

